

Appendix 1

Business Outcomes 2017-2020		
Corporate Outcome	BO Ref	Business Outcome
People live active, healthier and independent lives	BO01	The health of our people is protected through effective partnership working
	BO02	Lifelong participation in sport and physical activity are increased
	BO03	Prevention and support reduces homelessness
	BO04	Benefits are paid promptly and accurately
	BO05	Information and support are available for everyone
People live in safer and stronger communities	BO06	Quality culture, archives, libraries and museums are provided to promote wellbeing
	BO07	Our communities benefit from the development of renewables
	BO08	The third sector has increased capacity to support sustainable communities
	BO09	Our assets are safe, efficient and fit for purpose
	BO10	Quality of life is improved by managing risk
	BO11	There is no place for discrimination and inequality
	BO12	High standards of Public health and health protection are promoted
	BO13	Our built environment is safe and improved
	BO14	Our transport infrastructure is safe and fit for purpose
Young people have the best possible start	BO33	Information and support are available for our communities
	BO16	We wholly embrace our Corporate Parenting responsibilities
	BO17	The support needs of children and their families are met
Education, skills and training maximise opportunities for all	BO18	Improved lifestyle choices are enabled
	BO19	All children and young people are supported to realise their potential.
	BO20	<b>No longer used – incorporated into BO19</b>
	BO21	Our young people participate in post-16 learning, training or work
Our Economy is diverse and thriving	BO22	Adults are supported to realise their potential.
	BO23	Economic growth is supported
Our Infrastructure supports sustainable growth	BO24	Waste is disposed of sustainably
	BO25	Access to and enjoyment of the natural and built environments is improved
	BO26	People have a choice of suitable housing options
	BO15	Argyll and Bute is open for business
Enablers	BO27	Infrastructure and assets are fit for purpose
	BO28	Our processes and business procedures are efficient, cost effective and compliant
	BO29	Health and safety is managed effectively
	BO30	We engage with our customers, staff and partners
	BO31	We have a culture of continuous improvement
	BO32	Our workforce is supported to realise its potential